

The CP Connection

The Community Partner Newsletter

Issue 28

December Issue 2017



MHLA staff joins L.A. County Public Health and other County departments in NBC4-Telemundo's Know Your Rights/Conozca Su Derecho telethon to help L.A. County residents.

"May your walls
know joy, may
every room hold
laughter, and every
window open to
great possibility."
~Mary Anne
Radmacher

Happy Holidays from the MHLA Program!

Happy Holidays to all of you.

We may be headed into the holidays, but things have not slowed down much at MHLA. First, I am happy to share that we have brought our final cohort of Community Partners (CPs) onto Pharmacy Phase II. That means all MHLA CPs are now on board. We'd like to thank the following 19 CPs for working to help make this happen by December 1:

All for Health, Health for All, Inc.
All Inclusive Community Health Center
APLA Health and Wellness
Benevolence Industries, Incorporated
Central Neighborhood Health Foundation
Chinatown Service Center
Community Health Alliance of Pasadena
East Valley Community Health Center, Inc.
El Proyecto del Barrio, Inc.
Family Health Care Centers of Greater LA, Inc.
Garfield Health Center
Herald Christian Health Center
QueensCare Health Centers
The Children's Clinic
THE Clinic, Inc.
Saban Community Clinic

Valley Community Healthcare
Westside Family Health Center and
Wilmington Community Clinic

Now, MHLA participants can get their medications at numerous locations of their choice – some can even get them mailed to their doorstep. Its hard to believe that the whole project took two years, but with the help of every clinic, the Community Clinic Association of Los Angeles County (CCALAC) and our pharmacy benefit manager, Ventegra, we got there. I think bringing clinics on in cohorts made it easier in the long run to give clinic staff the personal help they needed to adjust to the new program.

In addition, I am proud of the MHLA staff who participated in NBC4-Telemundo's Know Your Rights/Conozca Su Derecho telethon to help County residents. This is what giving at the holidays is all about. Have a safe and beautiful holiday. -Amy

Inside this issue:

- ◆ Updates on the training dates for the MHLA Eligibility and One-e-App Trainings for January 2018. See page 2.
- ◆ Help our MHLA participants stop smoking. More info on page 2.

MHLA on Telemundo!

On Thursday, December 7th, staff from the MHLA Program participated in NBC/Telemundo's telethon to promote the services provided by both the Department of Public Health and the Department of Health Services to our Los Angeles County Community.



During the two hour telethon, MHLA staff were able to provide information, respond to questions and reassure our Los Angeles County immigrant communities and their families that they have a safe place to obtain services at Los Angeles County and are welcome to use County resources, including MHLA.

Update on January Dates for the One-e-App & Eligibility Trainings

The first 3-hour **One-e-App Training (OEA)** will be **Friday, January 19, 2018**. Choose from one of two sessions: 9:00 AM to 12:00 PM or 1:00 PM to 4:00 PM. The OEA Training will be held at **Rancho Los Amigos Rehabilitation Center, 7601 E. Imperial Highway, Human Resources Building, Room 112-113, Downey.**

Contact Ray Plaza at: raplaza@dhs.lacounty.gov for more information on the OEA Training.

The first **MHLA Comprehensive Eligibility Training** will be **Thursday, January 25, 2018** from 9:00 AM to 4:00 PM at **"The Alhambra" 1000 South Fremont Ave., Building A-7, Lower Level Auditorium, Alhambra.**

To register for the Comprehensive Eligibility Training, contact Jennifer Estrada at (626) 299-5520.

The CP Connection

Amy Luftig Viste Program Director
Philip Barragan Newsletter Editor



DHS is Here to Help your MHLA Participants Quit Smoking for Free!

Earlier this year in our April issue of the **CP Connection**, we introduced a new DHS program to help your MHLA patients stop smoking. The referral process is quick and simple. After you speak with the patient who is ready to quit, send an **eConsult** request to the California Smokers' Helpline. They will reach out to the patient directly!

Easy Referral!

The Helpline offers **free** telephone counseling to quit smoking to any resident of California. The Helpline is operated by UC San Diego Moores Cancer Center, and funded by the California Department of Public Health and First 5 California. Services are proven in clinical trials to double the chance of long-term quitting.

The Helpline has many more resources for MHLA CP medical home clinics. The Helpline offers a variety of free materials in multiple languages available either to download, or to order free of charge or shipping.

The available promotional materials include: patient fact sheets and flyers available for downloading as well as printed patient materials available free of charge.

The Helpline also offers free training and technical assistance for health care providers who want to learn more about tobacco cessation. These include:

- ♦ Live webinars
- ♦ Online continuing education courses
- ♦ Digital provider toolkits
- ♦ Customized in-person provider training

You can download the *Smoking Cessation* flyer and find all of the direct links to this free information on the MHLA website: **dhs.lacounty.gov/mhla** under "Reports and Resources."

"The California Smokers' Helpline is a wonderful resource for our patients who want to quit smoking. Being able to use eConsult to connect patients to the Helpline, and receive status updates after the Helpline contacts them, has been a wonderful way to integrate this service into my practice. I have already seen patients make progress due to the eConsult-California Smokers' Helpline collaboration."

~Paul Giboney, MD, DHS Director of Specialty Care